

Your Personalized Concierge Experience Begins Here

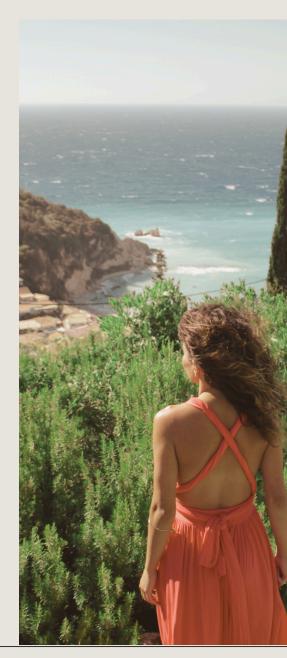
At Sea to Sky Villas, luxury extends far beyond the villa walls.

This guide outlines all the services, experiences, and personal touches available to you — both included and optional — designed to elevate your stay with effortless planning and inspired moments.

From arrival logistics and daily comfort to once-in-alifetime excursions, our concierge offering is personal, seamless, and always commission-free.

Contents

INCLUDED WITH YOUR BOOKING	03
VILLA-SPECIFIC & DEPARTURE SUPPORT	04
POST-STAY & OPTIONAL ENHANCEMENTS	05
LETS START PLANNING	06
THANK YOU	07



Included With Your Booking

Pre-Arrival Planning

- Welcome email with digital guide & this Concierge PDF
- Curated overview of optional amenities
- Coordination of services that require early booking
- Support for custom experiences (even if not listed)
- Direct WhatsApp contact from the moment you book

Arrival Services

- Help arranging transfers, taxis, or rental cars
- Flexible check-in/check-out when possible
- Personal check-in and villa walkthrough
- Welcome basket with wine and local delicacies





During Your Stay

- Ongoing WhatsApp support from your host (Evagelos)
- Maid service every 2-3 days (includes full linen change)
- Trash removal
- High-speed Wi-Fi + Smart TV access (Netflix/Disney+)
- Pool towels, beach towels, and umbrellas provided
- Snorkeling masks, pool floats, and beach toys for children

Concierge booking assistance for:

- Private transfers, taxis, and rental cars
- Restaurant and beach club reservations
- Boat/yacht charters and cultural tours
- Local festivals and authentic seasonal experiences

Villa-Specific & Departure Support

Villa-Specific Support

- · Full walkthrough of villa features and amenities
- Guidance on using specialty features (e.g. firepits, cinema rooms, outdoor kitchens)
- Safety overview for climbing wall and waterslide, etc.

Departure Support

- · Booking assistance for transfers and taxis
- Flexible late checkout coordination (when possible)
- · Luggage storage assistance
- · Help retrieving and shipping forgotten items
- In-person farewell with Evagelos
- Tips for your next destination (driving routes, flights, ferry connections)



Post-Stay Touches & Optional Enhancements

Post-Stay Touches

- · Personalized thank-you message
- Optional holiday card mailed annually
- Travel tips and recommendations for your next destination



Optional Enhancements

Available upon request. We coordinate everything on your behalf — without added fees or commissions. You simply pay the provider directly.

- · Daily maid service
- Private chef (event-based or full-stay)
- In-villa massage, yoga, or pilates
- Certified fitness trainer or yoga instructor
- Lifeguard services
- Boat or yacht charters
- Airport, port, or local transfers
- Grocery pre-stocking (receipt provided; cash reimbursement on arrival)

- Car rentals
- Laundry & dry-cleaning pickup/drop-off
- Restaurant & beach club reservations
- Custom décor, celebrations, and events
- Baby gear setup (cribs, high chairs, toys)
- Private Greek folk dance performance
- Outdoor adventures and cultural experiences
- · Additional services available upon request

Let's Start Planning

Your Journey Begins Here

Whether you're planning months in advance or finalizing the details just days before arrival, we're here to ensure your holiday is effortless, inspired, and entirely your own.

Once your booking is confirmed, you'll receive:

- A personal welcome message
- · Our digital Welcome Guide
- This full Concierge Services PDF

From there, we'll begin shaping your stay — from transfers and chefs to day cruises and dining. Whether you already have a vision or want help discovering the best of Lefkada, we're here to bring it to life.

To unlock the best availability and options, we recommend starting early. Prebooking key experiences is the best way to ensure a smooth, relaxing arrival.

Questions? Ideas? Special plans?

We're just a message away.

Warmly, Evagelos Voukelatos Sea to Sky Villas



Thank You— We Look Forward to Welcoming You

Your journey is our passion — and it begins long before you arrive. From the first message to the final farewell, Sea to Sky Villas is here to ensure your stay is effortless, inspired, and unforgettable.

Whether you're returning or visiting for the first time, we're honored to be your hosts.



Need to get in touch?

Phone: +30 694 555 2500 Email: info@seatoskyvillas.com Website: <u>www.seatoskyvillas.com</u>

Location: Agios Nikitas, Lefkada Island, Greece

